



Retracting order

By **gilles_old**, on **19/05/2007** at **09:20**

I signed an order for an annual yellow pages publication.
I want to cancel the order before 7 days. Is it possible? Thank you.

By **Christelle_old**, on **19/05/2007** at **09:36**

Bonjour,

The 7-day withdrawal right of the consumer applies for home visits and sales by correspondence.

In your case, I would need some details: did you pay anything? In what circumstances did you make this request for publication? Was it on the internet?

By **gilles_old**, on **21/05/2007** at **14:24**

Bonjour

A salesperson from yellow pages came to my home after an appointment.
I did not pay anything that day, but a debit was made.
Thank you in advance.

Par **Jurigaby**, le **21/05/2007** à **21:39**

Bonsoir.

Pour préciser les propose de christelle, vous ne bénéficiez pas des dispositions protectrices relatives au démarchage à domicile dans la mesure ou votre contrat est lié à votre activité professionnelle.

En conséquence, vous ne pouvez pas faire grand chose.

Cdt.